Utilizing Digital Technology in the Field of Trade Facilitation under the Current COVID-19 Pandemic and Beyond: Best-Practices Sharing Workshops (Phase II)

◆ **2nd Workshop on 5 October (Wed) ~Digitalizing Customs Cooperation ~**

This is the second in a series of three workshops exploring the use of digital technologies for trade facilitation. Our first workshop on 3 August focused on the domestic technology initiatives that customs authorities in various economies have implemented in recent years. However, facilitating customs processes is only possible through cooperation between trade partners. While customs authorities already exchange information for inspections and work together to simplify and harmonize procedures, new digital technologies have opened the door for even more efficient modes of cooperation.

For example, product labels and declaration forms may vary between economies, which sometimes leads to differing inspection results between authorities. Technologies that ensure that the labels and forms are compatible with each other can reduce such disagreements. Digital trade documents such as certificates of origin can further streamline inspection processes.

In this workshop, a panel of experts on new technologies that promote cooperation between customs authorities will discuss the existing technologies and the future opportunities. The workshop will also explore the challenges related to these technologies, including data security, the protection of intellectual property rights, and competition between tech solutions.

9:00-9:05 (5min)	**Housekeeping Announcement**
9:05-9:20 (15 min)	**Opening Session: The Status of Cross-Border Cooperation in Customs Procedures** Mr James TETLOW, Senior Research Analyst, Washington CORE
9:20-10:50 (90 min)	**Panel Session: Streamlining Cross-Border Cooperation through Digital Technologies** Moderator: Mr James TETLOW, Washington CORE Speakers: ● Mr Jonathan SORIANO, Director, Technology Management Service Management Information System and Technology Group (MISTG) Bureau of Customs, the Philippines ● Mr TEO Song Boon, Senior Applications Consultant IT Programme Management Office Singapore Customs * Another topic and speaker candidate are being considered. ➢ **Discussion and Q&A (30 minutes)** Theme: How customs authorities can ensure data security while collaborating with each other, and how they can cooperate while using different technology solutions.
10:50-10:55 (5 min)	**Workshop Summary, Introduction of Next Event** Mr NAKAMURA Takahiro, Project Manager, Washington CORE

* Note: program dates and times are shown in Thailand Standard Time (UTC+7:00).